

Data processing and storage

amber is an AI-powered platform that centralises the decentralised knowledge held in different systems and makes it accessible to employees and other processes. Features such as AI search, chat with internal data and agents enable employees to work significantly more efficiently. Data security is amber's top priority.



amber processes all data in line with state-of-the-art security standards.



The standard hosting provider is T Cloud in Germany.



Existing access rights are adopted in full.



amber is ISO 27001 certified.



A technical security concept is available.



The software is developed according to "security by design" and the "need-to-know" principle.



No training of AI models with customer data.



Administrators decide which areas are indexed at all.



amber was developed in line with the SOC 2 guidelines.



EU Artificial Intelligence Act



Made in Europe



GDPR compliant

Hosting and connectors



Hosting – index & platform

The core of the software is the index. It does not contain a copy of the data, only encrypted snippets. By default, it is stored on T Cloud in Germany, where all retrieval processes are also executed.



Hosting – generative AI models

The standard generative AI models are also hosted on T Cloud. They can be supplemented with further AI models that are not hosted exclusively on T Cloud. The hosting locations are listed in the list of subprocessors in the DPA and in the software.



Connectors

Using service accounts for on-premises solutions and app registrations for cloud solutions, customers configure themselves which data should be accessible via amber. This keeps them in control of which data enters the index.



More efficiency. Less effort. Get started now!

Your contact at amber is happy to answer any questions about data processing and security in person.